

MUGDHA BORHADE

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PERSONAL PROFILE:

Results-oriented Business Analyst with relevant 3.9 years of BA and QA experience in a total of 5.9 years IT career. Experienced in requirement elicitation, documentation, UAT support, and stakeholder management. Skilled in Agile and Waterfall methodologies, ensuring business objectives are met with accuracy and efficiency.

Experienced in end-to-end process flows, requirement analysis, and stakeholder collaboration, ensuring seamless project execution. Proficient in business documentation, Jira story creation, defect tracking, and workflow mapping, driving efficiency and clarity.

Strong background in data validation, test case development, and root cause analysis for production issues, supporting stable deployments and system enhancements. Adept at working across teams to optimize business processes, improve decision-making, and enhance operational performance.

WORK EXPERIENCE:

1. TATA CONSULTANCY SERVICES (Dec 2021 to present)

Client: Mastercard, Pune (November 2024 to present)

The Project involves reducing the time required for clearing of the transaction done via Mastercard. The clearing time required from the issuer bank to the acquirer bank is targeted and hence is aim at reducing the same considering all failure cases of transactions as well

Client: Deutsche Bank, Pune (January 2022 to October 2024)

The Project involved the usage of ETL(Extract,Transform,Load) data pipeline to process and deliver data from diverse sources for regulatory reporting purposes. The data sources included various formats such as CSV, DAT, JSON and Avro. The Transformed data was stored in Hive.

The existing architecture was written in Java using spring boot and testing along with analysis was done using Unix and Hive SQL commands.

ROLES AND RESPONSIBILITIES:

- Created user stories with appropriate acceptance criteria with the assistance of the Product Owner. Added user stories into product backlog using the JIRA tool
- Collaborating with stakeholders to gather business needs and translate them into Business Requirement Documents (BRD), Functional Specification Documents (FSD), and User Stories in Jira
- Manage change requests and ensure traceability of requirements
- Onboarding of various data type of data from various formats such as JSON,Avro,DAT.
- Use SQL, Excel, or BI tools to analyze data and derive insights
- Create Jira stories, acceptance criteria of stories and document the requirements on confluence.
- Data mapping and documentation of population logic of data
- Capture stakeholder feedback and update Jira stories accordingly
- Conduct story walkthroughs with development and QA teams to ensure alignment
- Supported project go-live and pre go-live as primary point of contact to analyze errors, maintain them on confluence and communicate them to the developers from time to time.
- Define and review test scenarios and validate test cases to ensure alignment with acceptance

- criteria and business requirements are met
- Create test plans, test cases, and test scripts based on business requirements
- Collaborated with Product Owner and Scrum Master for BV and CP. and assisted the Product Owner for the creation of DOR and DOD checklist.
- Supported UAT (User Acceptance Testing) and end-to-end testing by analyzing user feedback and iterating on test cycles based on business needs.
- Prioritized and validated the requirements using Moscow and FURPS technique, added user stories to sprint backlog based on prioritization order.
- Work closely with various teams across the company to identify and solve business challenges utilizing large structured, semi structured, and unstructured data in a distributed processing environment
- Coordinate with different functional teams to implement models and monitor outcomes.
- Generated Sprint, Product Burn down/Burn up charts to track the project progress.
- Log defects in Jira and coordinate with developers to ensure fixes

2. iSASH IT SOLUTIONS Pvt.Ltd, Pune (Dec 2019 to Dec 2021).

With the enhancement in the banking sector lots of people are applying for bank loans but the bank has its limited assets which it has to grant to limited people only. Banks gives money to people in exchange for the promise of repayment. Some will default on the loans, being unable to repay them for some reason. The main objective was to predict which people will ability to repay loan amount on their loans based on their financial information.

ROLES AND RESPONSIBILITIES:

- Collected, analyzed and interpreted raw data from various data sources.
- Work closely with various teams across the company to identify and solve business challenges utilizing large structured, semi structured, and unstructured data in a distributed processing environment.
- Use Django Framework to create Rest APIS for prediction
- Coordinate with different functional teams to implement models and monitor outcomes

SKILLS/TOOLS:

Tools: Git, Unix, Bitbucket, Jira, Confluence, Office 365, Balsamiq, MS Visio, Power BI, Axure

Web stack : Python, Django

Database : Oracle SQL, Hive QL.

EDUCATION:

Bachelor of Engineering in Electrical (Pune University)

CERTIFICATE:

Certified IT – Business Analyst IIBA [EEP]

STRENGTHS:

- Self-motivated to succeed & to learn the new things
- Positive thinker and reliable
- Comprehensive problem-solving abilities
- Appreciated by the client for switching responsibilities effectively

Regards,
Mugdha Borhade.