

Name: Samuel John Edupuganti

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CORE COMPETENCIES:

- Business Analysis Planning and Monitoring
- Elicitation and Collaboration
- Requirement Life Cycle Management
- Requirement Analysis and Design
- Solution Evaluation
- Strategy Analysis
- Stakeholder Management
- Project Management

TECHNICAL SKILLS:

- Documenting Tools: MS Suite
- Prototyping & Wireframes Tools: Axure & Balsamiq
- Modelling Tools: MS Visio, Draw.io.
- Database: SQL
- Reporting Tools: Power BI, Tableau
- Project Management Tools: JIRA

EDUCATION:

B-Tech - Electrical & Electronics Engineering

CERTIFICATIONS

- Certified IT-Business Analyst IIBA (EEP)

CAREER OBJECTIVES

An ardent and solution-focused IT and Business Analyst with 4 years of experience driving digital transformation across Education Technology and Enterprise ERP Systems. Skilled in translating business needs into efficient technical solutions, facilitating stakeholder collaboration, and managing end-to-end project lifecycles.

PROFILE SUMMARY

- In depth knowledge of various phases of SDLC (Agile-Scrum and Waterfall)
- Collaborated with Development team and Business team in translating business requirements into User stories.
- Experience in preparing the BRD (Business Requirement Document), and FRD (Functional Requirement Document)
- Highly proficient in preparing process flow diagrams and modelling the requirement using UCDs.
- Proficient in all phases of the solution customization cycle involving business requirements study and problem identification, GAP analysis and customization finalization, Change management and implementation, UAT and support.

WORK EXPERIENCE

Miracle Software Systems June 2022 - July 2025

- Managed multiple stakeholders throughout the enhancement cycle, ensuring clear communication and smooth implementation of project deliverables.
- Responsible for conducting requirement analysis, defining functional specifications, and validating proposed solutions against business objectives.
- Assisted the Product Owner in refining and prioritizing the Product Backlog, and contributed to sprint planning and backlog grooming sessions.
- Collaborated closely with the development and QA teams to translate business needs into detailed user stories.
- Performed GAP analysis and impact assessment to identify process inefficiencies and define improvement opportunities in existing system workflows.
- Supported UAT execution, monitored issue resolutions, and ensured alignment of final deliverables with stakeholder expectations.
- Coordinated with cross-functional teams for reporting enhancements and dashboard visualization, improving visibility of key business metrics.

- Communication
- Time Management
- Adaptability
- Leadership
- Team Work
- Problem Solving
- Creativity

SOFT SKILLS:

The Sun School

June 2018 - May 2022

Project Name: LMS Module Implementation	Duration: May 2020 to August 2020 (4 Months)
Methodology: Waterfall	Tools Worked On: MyClassBoard ERP, MS Office
Role: Business Analyst	Project Domain: The Sun School

- Collaborated with key stakeholders including to understand and document academic, administrative, and reporting requirements.
- Conducted detailed requirement analysis and created BRD, FRD, and process flow diagrams to capture end-to-end system functionality.
- Successful hands on in Waterfall methodology ensuring each project phase was completed in a structured sequence.
- Facilitated GAP analysis to identify discrepancies between existing processes and system capabilities, proposing feasible enhancement solutions.
- Facilitated the team for the end-to-end implementation of LMS module.
- Supported the configuration and testing of LMS modules including attendance, student management, and communication features.
- Conducted UAT sessions with stakeholders to validate functionality and ensure system readiness prior to rollout.
- Prepared comprehensive user manuals, delivered training sessions, and ensured smooth adoption of the new system post-implementation.
- Contributed to overall digital transformation initiatives within the institution by improving visibility, reducing manual efforts, and streamlining daily academic operations.

MRAGR Govt Polytechnic, 2009-2012

Electrical & Electronics Engineering