

Name:- Dhanshree Adbhaiya

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Linked id:-Dhanshree Adbhaiya

Core competences: -

- Business Analysis Planning and Monitoring.
- Elicitation and Collaboration.
- Requirement Life cycle Management.
- Requirement Analysis and Design Definition.
- Strategy Analysis
- Solution Evaluation
- Stakeholder management
- Project management

Technical skills

- Documentation Tools: MS Suite. |
- Prototyping & Wire frames Tools: Axure & Balsamiq
- Modeling Tools: MS Visio, Draw.io.
- Database: SQL
- Project Management tool:- JIRA
- Reporting Tools: Power BI, & Tableau.

Domain knowledge: -

Healthcare

Education:-

Bachelor of pharmacy

Certificates:-

Certified IT – Business Analyst IIBA [EEP]

Awards/achivements: - Awards and tropies in volleywall and running

Soft skills: -Communication

- Team Work
- Adaptibility
- Attention to details

Language:- English / Hindi/Marathi

Career object: -

Aspiring Business Analyst with **strong analytical** and **problem-solving skills**, eager to leverage data driven insights, **AI tools**, and **agile, waterfall methodologies** to support strategic **decision-making** and optimize business performance

Profile summary: -

- In-depth understanding of **SDLC phases**, including **Waterfall and Agile methodologies**.
- Proficient in Waterfall Model: Gathered requirements using elicitation techniques such as **brainstorming, document analysis**, and **interviews**. Prepared **BRD, FRD**, and **RACI Matrix** to define project scope and deliverables. Skilled in creating **UML diagrams, wireframes**, and prototypes to **visualize workflows** and system designs.
- Knowledgeable in **Agile Scrum**: Created **user stories** with acceptance criteria, prioritized requirements using **MOSCOW**, and **maintained Sprint & Product Backlog**

Project 1:- Telemedicine application |Agile|

Project description:-Telemedicine application (Agile Model)

- To develop a secure, user-friendly telemedicine application that enables remote **consultations, prescription management**, and **patient engagement**—using the Agile methodology to ensure **iterative delivery, stakeholder feedback**, and rapid adaptation to evolving healthcare needs.
 - Patient Registration & **Profile Management**
 - **Video & Chat Consultations**
 - E-Prescriptions & **Medication Reminders**
- Role:-BA
- Responsibilities
- AgileInteracted with the stakeholders and gathered requirements by using various **elicitation techniques**.
 - Created user stories with appropriate acceptance criteria with the assistance of the Product Owner. Added **user stories** into **product backlog** using the **JIRA** tool.
 - Prioritized and validated the requirements using **Moscow** and **FURPS** technique, added **user stories** to **sprint backlog** based on prioritization order.
 - Participated in product planning and **UAT** to successfully deliver each sprint component.

Project name:- Hospital billing system | waterfall |

Project description:- Hospital Billing System (Waterfall Model)

- To design and implement a robust Hospital Billing System that streamlines **patient billing, insurance claims**, and financial reporting using the **Waterfall SDLC model**—ensuring clarity, **predictability**, and thorough documentation at each phase.
 - **Automate billing** for **inpatient, outpatient, emergency, and telemedicine services**
 - Integrate with **EMR/EHR systems** for real-time charge capture
 - Support insurance **pre-authorization, claims submission, and denial management**
- Role:-Business analyst

Responsibilities:

Conducted **Enterprise Analysis** and under the assistance of a senior BA in creating a Business Case Document, conducted **Stakeholder Analysis**, and prepared **RACI Matrix**. Gathered requirements from business heads using **Elicitation Techniques** and created a Business **Requirements Document (BRD)**. Translated **BRD** into **Functional Requirements Document (FRD)**, Collaborated with the technical team, and prepared **SRS Document**. Created **UML diagrams** and **wireframes** to visually represent requirements using **MS Visio, Balsamiq, and Axure**. Created and maintained **RTM** throughout the project. Assisted in Testing Team by preparing **Test Case Scenarios** and ensured the **UAT** was successful.